

Laurie C. Drill-Mellum, MD, MPH

CHIEF MEDICAL OFFICER, CONSTELLATION (RETIRED)



Laurie has been a member of the Behavior at Work Collaborative since its inception in 2009. As an emergency medicine physician for more than 20 years, she has seen how behavior and culture impact the experience of clinicians and patients alike. In 2012, Laurie joined MMIC, the leading medical professional liability company in Minnesota, as their first Chief Medical Officer. In 2013, she assumed leadership of the MMIC department of Patient Safety Solutions. She recently assumed the role of Chief Medical Officer for Constellation, the holding company for multiple

malpractice and service delivery companies in 16 states, where she leads initiatives in patient safety, claim evaluation and management, and talent and culture. She sees the importance of addressing maladaptive behaviors in healthcare and other workplace cultures and improving communication as essential steps in improving patient and employee safety, experience, and engagement. She continues to work clinically as the Medical Director of the Ridgeview Hospice program in Waconia, MN.